Royal Family Dental Patient Registration

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mployer Name and Address					
Person Responsible For Acco	Relationship				
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tre you currently under the ca	are or a prhysiciant. Tes in to in Tes	s, Reason?			
Physician's Name					
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_ Date:_____

Signature:_____

Financial Policy

At Royal Family Dental, we believe that you deserve the best care. That is why we always present you with the best dental solution possible to treat your personal situation. Each year we provide outstanding dental care to hundreds of patients. Some have dental benefits, but some don't. If you have dental benefits, congratulations! You are very fortunate. Here are some important things you should know:

- Your dental benefits are based upon a contract made between your employer, yourself and an insurance company. If you
 have any questions regarding your dental benefits, please contact your employer or insurance company directly.
 Dental benefit plans will never pay for full completion of your dental care. It is only meant to assist you.
- We currently accept several private care insurance plans; plans that do not require you to select a dentist from a list. Although
 we can maintain computerized histories of payment by a given company, they do change; therefore it is impossible to give you
 a guaranteed quote at the time of service. We estimate your portion based on the most up-to-date information we have, but it
 is ONLY AN ESTIMATE. If you would like to know your insurance benefit, please contact your insurance company directly.
 We will also communicate with your insurance plan and document the benefits given to us in our software for all future
 treatments. Keep in mind this is not a guarantee of coverage.
- We will bill your insurance **as a courtesy**. If insurance does not pay within 90 days, Royal Family Dental reserves the right to request payment in full for services from you and let you collect the insurance funds that are due to you. This is rare but it is important that you recognize that the insurance you have is a legal contract between **you and your insurance company**. Our office is not and cannot be a part of that legal contract. Ultimately, you are responsible for all charges incurred at our office.
- Royal Family Dental does require payment in full for your estimated portion at the time of service. We accept MasterCard, Visa, Discover, cash, and checks. If you need an extended finance option, we also work with CareCredit. You can apply at <u>www.carecredit.com</u>.

Cancellation Policy

We require a 48-hour notice if an appointment must be cancelled or rescheduled. When patients do not show up to their appointment and do not give at least a 48-hour notice of cancellation, it affects everyone and delays treatment for those who truly need it. By agreeing to be a patient at Royal Family Dental, you agree to honor your appointment or give at least a 48-hour advanced notice of cancellation. Arriving 15-minutes or more past your scheduled appointment time, will also be considered a cancellation. Patients who do not abide by this agreement will lose patient privileges at this office after two missed appointments without that required notice. Patients who miss one appointment without 48-hour notice, will be given one more chance to remain a patient, but they will not be rescheduled with priority and will go to the end of the waiting list for appointments. Below are the fees for missed or cancelled appointments. Thank you for your cooperation with this important policy.

- When an appointment is cancelled without at least a <u>48-hour notice</u> or you fail to arrive for your appointment, you will be charged <u>\$35</u> for a missed appointment fee.
- If two appointments are missed we reserve the right to discontinue seeing you at this office.

By signing below, I agree that I have read and un regarding these policies, I agree that I have spol	·	• •
Print Patient Name	Patient or Guardian Signature	Date

Insurance Information / Release Form

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Holder's Informati	on			
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!	authorize paym	se of any information re nent directly to Royal It all fees not paid by in	Family Dental.	

This notice describes how medical/dental information about you may be used and disclosed and how you can get access to this information. Please read carefully.

We understand that the privacy of your personal information is important to you. As your dental office, we believe your right to privacy is a fundamental part of your treatment; as such, we want you to understand our privacy practices and procedures. Should you have any questions regarding these policies please do not hesitate to call the office at 719.430.9888.

Information We Collect About You

We collect personal information about you and your family as part of our new patient process, during the course of your care, and from other health care entities you utilize such as, other dentists and specialists, imaging facilities, laboratories, and your insurance company. This personal information's includes items such as your name, address, phone number, birth date, social security number, employer health history, insurance policy and coverage information, and any information you provide. During the course of your treatment we will collect dental information regarding diagnosis, treatment plans, progress and any test results or films.

How Your Information Is Used

The personal and health information gathered may be used and disclosed with your general consent for purposes of treatment, payment, or routine healthcare operations, this means we may send your information to other dentists or facilities involved in your treatment as well as to your insurance company or a collection agency to obtain payment. Any other uses of your information require a signed authorization by you, the patient or guardian, and can be revoked at any time with a written request. Royal Family Dental does not sell patient information to marketing or pharmaceutical companies. In certain cases of public health interest, we may be required to disclose certain information to local, state or national health organizations or government agencies. We may contact you to provide appointment reminders or information about your treatment.

Personal and Health Information

We are required by law to (1) make sure that medical information that identifies you is kept private (2) provide you with our privacy policy (3) follow the terms laid out in the privacy policy. As a means of protecting your privacy, we restrict access to your personal and health information to only those employees who require the information to complete their jobs and provide quality service to you.

Royal Family Dental maintains physical, electronic and procedural safeguards to comply with state and federal regulations that guard your personal and health information. If you feel your privacy has been violated, you have the right to file a complaint with the Department of Health and Human Services. The complaint in no way influences the course of treatment with Trinidad Family Dental Care.

As of July 1st, 2011 the State of Colorado requires that anyone who is prescribed a controlled substance (narcotic) will have their information entered into a nationwide database. The Drug Prescription Monitoring database is very secure, as only physicians and law enforcement can only access the database. If you do not wish to have your information entered into this database, please inform the doctor and he will prescribe you a non-narcotic. If you have any questions, you can contact the Colorado State Department of Regulatory Agencies by calling 303.894.7855.

Changes to Our Privacy Practice

All new patients will review a copy of our privacy policy. Royal Family Dental occasionally reviews its privacy policy and reserves the right to amend it. Notification of changes will be available at the front desk prior to the effective date of any changes.

Your Right to Restrict The Use Of Information

You have the right to request restrictions to our uses or disclosures of your personal or health information, although we are not required to agree to those restrictions. Once your request has been processed it will remain in effect until you request a change.

Patient Acknowledgement I,	, have reviewed the above Royal Family Dental
privacy policy.	
Signature	Date